

# Hospital Equity Measures Report

## General Information

|   |   |
|---|---|
| Report Type:                                | Hospital Equity Measures Report   |
| Year:                                       | 2024  |
| Hospital Name:                              | EMANATE HEALTH QUEEN OF THE VALLEY HOSPITAL                                 |
| Facility Type:                              | General Acute Care Hospital   |
| Hospital HCAI ID:                           | 106190636   |
| Report Period:                              | 1/1/2024 - 12/31/2024   |
| Status:                                     | Complete  |
| Due Date:                                   | 11/29/2025  |
| Last Updated:                               | 01/19/2026  |
| Hospital Location with Clean Water and Air: | N   |
| Hospital Web Address for Equity Report:     | <a href="https://www.emanatehealth.org/">https://www.emanatehealth.org/</a> |

## Overview

Assembly Bill No. 1204 requires the Department of Health Care Access and Information (HCAI) to develop and administer a Hospital Equity Measures Reporting Program to collect and post summaries of key hospital performance and patient outcome data regarding sociodemographic information, including but not limited to age, sex, race/ethnicity, payor type, language, disability status, and sexual orientation and gender identity.

Hospitals (general acute, children's, and acute psychiatric) and hospital systems are required to annually submit their reports to HCAI. These reports contain summaries of each measure, the top 10 disparities, and the equity plans to address the identified disparities. HCAI is required to maintain a link on the HCAI website that provides access to the content of hospital equity measures reports and equity plans to the public. All submitted hospitals are required to post their reports on their websites, as well.

## Laws and Regulations

For more information on Assembly Bill No. 1204, please visit the following link by copying and pasting the URL into your web browser:

[https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill\\_id=202120220AB1204](https://leginfo.legislature.ca.gov/faces/billTextClient.xhtml?bill_id=202120220AB1204)

## Hospital Equity Measures

### Joint Commission Accreditation

General acute care hospitals are required to report three structural measures based on the Commission Accreditation's Health Care Disparities Reduction and Patient-Centered Communication Accreditation Standards. For more information on these measures, please visit the following link by copying and pasting the URL into your web browser:

<https://www.jointcommission.org/standards/r3-report/r3-report-issue-36-new-requirements-to-reduce>

-health-care-disparities/

The first two structural measures are scored as "yes" or "no"; the third structural measure comprises the percentages of patients by five categories of preferred languages spoken, in addition to one other/unknown language category.

Designate an individual to lead hospital health equity activities (Y = Yes, N = No).

Y

Provide documentation of policy prohibiting discrimination (Y = Yes, N = No).

Y

Number of patients that were asked their preferred language, five defined categories and one other/unknown languages category.

80361

Table 1. Summary of preferred languages reported by patients.

| Languages                        | Number of patients who report preferring language | Total number of patients | Percentage of total patients who report preferring language (%) |
|----------------------------------|---|--------------------------|---|
| English Language                 | 61379   | 80361                    | 76.4  |
| Spanish Language                 | 17360   | 80361                    | 21.6  |
| Asian Pacific Islander Languages | 1257  | 80361                    | 1.6   |
| Middle Eastern Languages         | 119   | 80361                    | 0.1   |
| American Sign Language           | 24  | 80361                    | 0   |
| Other Languages                  | 148   | 80361                    | 0.2   |

## Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure

There are five domains that make up the CMS Hospital Commitment to HCHE measures. Each domain is scored as "yes" or "no." In order to score "yes," a general acute care hospital is required to confirm all the domain's attestations. Lack of one or more of the attestations results in a score of "no." For more information on the CMS Hospital Commitment to HCHE measures, please visit the following link by copying and pasting the URL into your web browser:  
<https://data.cms.gov/provider-data/topics/hospitals/health-equity>

### Centers for Medicare & Medicaid Services (CMS) Hospital Commitment to Health Equity Structural (HCHE) Measure Domain 1: Strategic Planning (Yes/No)

- Our hospital strategic plan identifies priority populations who currently experience health disparities.
- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital strategic plan outlines specific resources that have been dedicated to achieving our equity goals.
- Our hospital strategic plan describes our approach for engaging key stakeholders, such as community-based organizations.

Y

### CMS HCHE Measure Domain 2: Data Collection (Yes/No)

- Our hospital strategic plan identifies healthcare equity goals and discrete action steps to achieve these goals.
- Our hospital has training for staff in culturally sensitive collection of demographics and/or social determinant of health

information.

- Our hospital inputs demographic and/or social determinant of health information collected from patients into structured, interoperable data elements using a certified electronic health record (EHR) technology.

Y

#### CMS HCHE Measure Domain 3: Data Analysis (Yes/No)

- Our hospital stratifies key performance indicators by demographic and/or social determinants of health variables to identify equity gaps and includes this information in hospital performance dashboards.

Y

#### CMS HCHE Measure Domain 4: Quality Improvement (Yes/No)

- Our hospital participates in local, regional or national quality improvement activities focused on reducing health disparities.

Y

#### CMS HCHE Measure Domain 5: Leadership Engagement (Yes/No)

- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually reviews our strategic plan for achieving health equity.
- Our hospital senior leadership, including chief executives and the entire hospital board of trustees, annually review key performance indicators stratified by demographic and/or social factors.

Y

### **Centers for Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH)**

General acute care hospitals are required to report on rates of screenings and intervention rates among patients above 18 years old for five health related social needs (HRSN), which are food insecurity, housing instability, transportation problems, utility difficulties, and interpersonal safety. These rates are reported separately as being screened as positive for any of the five HRSNs, positive for each individual HRSN, and the intervention rate for each positively screened HRSN. For more information on the CMS SDOH, please visit the following link by copying and pasting the URL into your web browser:

<https://www.cms.gov/priorities/innovation/key-concepts/social-drivers-health-and-health-related-social-needs>

Number of patients admitted to an inpatient hospital stay who are 18 years or older on the date of admission and are screened for all of the five HRSN

9514

Total number of patients who are admitted to a hospital inpatient stay and who are 18 years or older on the date of admission

10621

Rate of patients admitted for an inpatient hospital stay who are 18 years or older on the date of admission, were screened for an HRSN, and who screened positive for one or more of the HRSNs

89.6

Table 2. Positive screening rates and intervention rates for the five Health Related Social Needs of the Centers of Medicare & Medicaid Services (CMS) Social Drivers of Health (SDOH).

| <b>Social Driver of Health</b> | <b>Number of positive screenings</b> | <b>Rate of positive screenings (%)</b> | <b>Number of positive screenings who received intervention</b> | <b>Rate of positive screenings who received intervention (%)</b> |
|--------------------------------|--------------------------------------|--|--|--|
| <b>Food Insecurity</b>         | 153                                  | 1.6                                    | 0  |  |
| <b>Housing Instability</b>     | 379                                  | 4                                      | 0  |  |
| <b>Transportation Problems</b> | 541                                  | 5.7                                    | 0  |  |
| <b>Utility Difficulties</b>    | 153                                  | 1.6                                    | 0  |  |
| <b>Interpersonal Safety</b>    | 35                                   | 0.4                                    | 0  |  |

## Core Quality Measures for General Acute Care Hospitals

There are two quality measures from the Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) survey. For more information on the HCAHPS survey, please visit the following link by copying and pasting the URL into your web browser:

<https://hcahpsonline.org/en/survey-instruments/>

## Patient Recommends Hospital

The first HCAHPS quality measure is the percentage of patients who would recommend the hospital to friends and family. For this measure, general acute care hospitals provide the percentage of patient respondents who responded "probably yes" or "definitely yes" to whether they would recommend the hospital, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for the percentages. The percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 19.

Number of respondents who replied "probably yes" or "definitely yes" to HCAHPS Question 19, "Would you recommend this hospital to your friends and family?"

851

Total number of respondents to HCAHPS Question 19

935

Percentage of total respondents who responded "probably yes" or "definitely yes" to HCAHPS Question 19

91

Total number of people surveyed on HCAHPS Question 19

7192

Response rate, or the percentage of people who responded to HCAHPS Question 19

13

Table 3. Patient recommends hospital by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                              | Number of "probably yes" or "definitely yes" responses | Total number of responses | Percent of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|--|--|---------------------------|---|-----------------------------------|--|
| American Indian or Alaska Native                   |  |                           |   |                                   |  |
| Asian  |  |                           |   |                                   |  |
| Black or African American                          |  |                           |   |                                   |  |
| Hispanic or Latino                                 |  |                           |   |                                   |  |
| Middle Eastern or North African                    |  |                           |   |                                   |  |
| Multiracial and/or Multiethnic (two or more races) |  |                           |   |                                   |  |
| Native Hawaiian or Pacific Islander                |  |                           |   |                                   |  |
| White  |  |                           |   |                                   |  |

  

| Age                    | Number of "probably yes" or "definitely yes" responses | Total number of responses | Percent of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|------------------------|--|---------------------------|---|-----------------------------------|--|
| Age < 18               |  |                           |   |                                   |  |
| Age 18 to 34           |  |                           |   |                                   |  |
| Age 35 to 49           |  |                           |   |                                   |  |
| Age 50 to 64           |  |                           |   |                                   |  |
| Age 65 Years and Older |  |                           |   |                                   |  |

  

| Sex assigned at birth | Number of "probably yes" or "definitely yes" responses | Total number of responses | Percent of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|-----------------------|--|---------------------------|---|-----------------------------------|--|
| Female                |  |                           |   |                                   |  |
| Male                  |  |                           |   |                                   |  |
| Unknown               |  |                           |   |                                   |  |

  

| Payer Type | Number of "probably yes" or "definitely yes" responses | Total number of responses | Percent of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|------------|--|---------------------------|---|-----------------------------------|--|
| Medicare   |  |                           |   |                                   |  |
| Medicaid   |  |                           |   |                                   |  |
| Private    |  |                           |   |                                   |  |
| Self-Pay   |  |                           |   |                                   |  |
| Other      |  |                           |   |                                   |  |

  

| Preferred Language               | Number of "probably yes" or "definitely yes" responses | Total number of responses | Percent of "probably yes" or "definitely yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|----------------------------------|--|---------------------------|---|-----------------------------------|--|
| English Language                 |  |                           |   |                                   |  |
| Spanish Language                 |  |                           |   |                                   |  |
| Asian Pacific Islander Languages |  |                           |   |                                   |  |
| Middle Eastern Languages         |  |                           |   |                                   |  |
| American Sign Language           |  |                           |   |                                   |  |
| Other/Unknown Languages          |  |                           |   |                                   |  |

| <b>Disability Status</b>             | <b>Number of "probably yes" or "definitely yes" responses</b> | <b>Total number of responses</b> | <b>Percent of "probably yes" or "definitely yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|--------------------------------------|---|----------------------------------|--|--|---|
| Does not have a disability           |   |                                  |  |  |   |
| Has a mobility disability            |   |                                  |  |  |   |
| Has a cognition disability           |   |                                  |  |  |   |
| Has a hearing disability             |   |                                  |  |  |   |
| Has a vision disability              |   |                                  |  |  |   |
| Has a self-care disability           |   |                                  |  |  |   |
| Has an independent living disability |   |                                  |  |  |   |

  

| <b>Sexual Orientation</b>  | <b>Number of "probably yes" or "definitely yes" responses</b> | <b>Total number of responses</b> | <b>Percent of "probably yes" or "definitely yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|----------------------------|---|----------------------------------|--|--|---|
| Lesbian, gay or homosexual |   |                                  |  |  |   |
| Straight or heterosexual   |   |                                  |  |  |   |
| Bisexual                   |   |                                  |  |  |   |
| Something else             |   |                                  |  |  |   |
| Don't know                 |   |                                  |  |  |   |
| Not disclosed              |   |                                  |  |  |   |

  

| <b>Gender Identity</b>                           | <b>Number of "probably yes" or "definitely yes" responses</b> | <b>Total number of responses</b> | <b>Percent of "probably yes" or "definitely yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|--|---|----------------------------------|--|--|---|
| Female   |   |                                  |  |  |   |
| Female-to-male (FTM)/ transgender male/trans man |   |                                  |  |  |   |
| Male   |   |                                  |  |  |   |
| Male-to-female (MTF)/ transgender female/trans   |   |                                  |  |  |   |
| Non-conforming gender                            |   |                                  |  |  |   |
| Additional gender category or other              |   |                                  |  |  |   |
| Not disclosed                                    |   |                                  |  |  |   |

## Patient Received Information in Writing

The second HCAHPS quality measure is the percentage of patients who reported receiving information in writing on symptoms and health problems to look out for after leaving the hospital. General acute care hospitals are required to provide the percentage of patient respondents who responded "yes" to being provided written information, the percentage of the people who responded to the survey (i.e., the response rate), and the inputs for these percentages. These percentages and inputs are stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding HCAHPS question number is 17.

Number of respondents who replied "yes" to HCAHPS Question 17, "During this hospital stay, did you get information in writing about what symptoms or health problems to look out for after you left the

hospital?"

757

Total number of respondents to HCAHPS Question 17

935

Percentage of respondents who responded "yes" to HCAHPS Question 17

81

Total number of people surveyed on HCAHPS Question 17

7192

Response rate, or the percentage of people who responded to HCAHPS Question 17

13

Table 4. Patient reports receiving information in writing about symptoms or health problems by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|---|----------------------------------|----------------------------------|--|--|---|
| <b>American Indian or Alaska Native</b>                   |                                  |                                  |  |  |   |
| <b>Asian</b>  |                                  |                                  |  |  |   |
| <b>Black or African American</b>                          |                                  |                                  |  |  |   |
| <b>Hispanic or Latino</b>                                 |                                  |                                  |  |  |   |
| <b>Middle Eastern or North African</b>                    |                                  |                                  |  |  |   |
| <b>Multiracial and/or Multiethnic (two or more races)</b> |                                  |                                  |  |  |   |
| <b>Native Hawaiian or Pacific Islander</b>                |                                  |                                  |  |  |   |
| <b>White</b>  |                                  |                                  |  |  |   |

| <b>Age</b>                    | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-------------------------------|----------------------------------|----------------------------------|--|--|---|
| <b>Age &lt; 18</b>            |                                  |                                  |  |  |   |
| <b>Age 18 to 34</b>           |                                  |                                  |  |  |   |
| <b>Age 35 to 49</b>           |                                  |                                  |  |  |   |
| <b>Age 50 to 64</b>           |                                  |                                  |  |  |   |
| <b>Age 65 Years and Older</b> |                                  |                                  |  |  |   |

| <b>Sex assigned at birth</b> | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|------------------------------|----------------------------------|----------------------------------|--|--|---|
| <b>Female</b>                |                                  |                                  |  |  |   |
| <b>Male</b>                  |                                  |                                  |  |  |   |
| <b>Unknown</b>               |                                  |                                  |  |  |   |

| <b>Payer Type</b> | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-------------------|----------------------------------|----------------------------------|--|--|---|
| <b>Medicare</b>   |                                  |                                  |  |  |   |
| <b>Medicaid</b>   |                                  |                                  |  |  |   |
| <b>Private</b>    |                                  |                                  |  |  |   |
| <b>Self-Pay</b>   |                                  |                                  |  |  |   |
| <b>Other</b>      |                                  |                                  |  |  |   |

| <b>Preferred Language</b>               | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|---|----------------------------------|----------------------------------|--|--|---|
| <b>English Language</b>                 |                                  |                                  |  |  |   |
| <b>Spanish Language</b>                 |                                  |                                  |  |  |   |
| <b>Asian Pacific Islander Languages</b> |                                  |                                  |  |  |   |
| <b>Middle Eastern Languages</b>         |                                  |                                  |  |  |   |
| <b>American Sign</b>                    |                                  |                                  |  |  |   |
| <b>Other/Unknown Languages</b>          |                                  |                                  |  |  |   |

| <b>Disability Status</b>                    | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|---|----------------------------------|----------------------------------|--|--|---|
| <b>Does not have a disability</b>           |                                  |                                  |  |  |   |
| <b>Has a mobility disability</b>            |                                  |                                  |  |  |   |
| <b>Has a cognition</b>                      |                                  |                                  |  |  |   |
| <b>Has a hearing disability</b>             |                                  |                                  |  |  |   |
| <b>Has a vision disability</b>              |                                  |                                  |  |  |   |
| <b>Has a self-care</b>                      |                                  |                                  |  |  |   |
| <b>Has an independent living disability</b> |                                  |                                  |  |  |   |

| <b>Sexual Orientation</b>         | <b>Number of "yes" responses</b> | <b>Total number of responses</b> | <b>Percentage of "yes" responses (%)</b> | <b>Total number of patients surveyed</b> | <b>Response rate of patients surveyed (%)</b> |
|-----------------------------------|----------------------------------|----------------------------------|--|--|---|
| <b>Lesbian, gay or homosexual</b> |                                  |                                  |  |  |   |
| <b>Straight or heterosexual</b>   |                                  |                                  |  |  |   |
| <b>Bisexual</b>                   |                                  |                                  |  |  |   |
| <b>Something else</b>             |                                  |                                  |  |  |   |
| <b>Don't know</b>                 |                                  |                                  |  |  |   |
| <b>Not disclosed</b>              |                                  |                                  |  |  |   |



| Gender Identity                                      | Number of "yes" responses | Total number of responses | Percentage of "yes" responses (%) | Total number of patients surveyed | Response rate of patients surveyed (%) |
|--|---------------------------|---------------------------|-----------------------------------|-----------------------------------|--|
| Female   |                           |                           |                                   |                                   |  |
| Female-to-male (FTM)/ transgender male/trans man     |                           |                           |                                   |                                   |  |
| Male   |                           |                           |                                   |                                   |  |
| Male-to-female (MTF)/ transgender female/trans woman |                           |                           |                                   |                                   |  |
| Non-conforming gender                                |                           |                           |                                   |                                   |  |
| Additional gender category or other                  |                           |                           |                                   |                                   |  |
| Not disclosed  |                           |                           |                                   |                                   |  |

## Agency for Healthcare Research and Quality (AHRQ) Indicators

General acute care hospitals are required to report on two indicators from the Agency for Healthcare Research and Quality (AHRQ). For general information about AHRQ indicators, please visit the following link by copying and pasting the URL into your web browser:  
<https://qualityindicators.ahrq.gov/>

### Pneumonia Mortality Rate

The Pneumonia Mortality Rate is defined as the rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission for patients ages 18 years and older. General acute care hospitals report the Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Inpatient Quality Indicator is 20. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:  
[https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\\_20\\_Pneumonia\\_Mortality\\_Rate.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_20_Pneumonia_Mortality_Rate.pdf)

Number of in-hospital deaths with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

38

Total number of hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

525

Rate of in-hospital deaths per 1,000 hospital discharges with a principal diagnosis of pneumonia or a principal diagnosis of sepsis with a secondary diagnosis of pneumonia present on admission

72.4

Table 5. Pneumonia Mortality Rate by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                        | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|---|--|---|--|
| <b>American Indian or Alaska Native</b>             | suppressed   | suppressed  | suppressed   |
| <b>Asian</b>  | suppressed   | suppressed  | suppressed   |
| <b>Black or African American</b>                    | suppressed   | suppressed  | suppressed   |
| <b>Hispanic or Latino</b>                           | 18   | 286   | 62.9   |
| <b>Middle Eastern or North African</b>              |  |   |  |
| <b>Multiracial and/or Multiethnic (two or more)</b> |  |   |  |
| <b>Native Hawaiian or Pacific Islander</b>          | suppressed   | suppressed  | suppressed   |
| <b>White</b>  | suppressed   | suppressed  | suppressed   |

  

| <b>Age</b>                    | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------------------|--|---|--|
| <b>Age &lt; 18</b>            |  |   |  |
| <b>Age 18 to 34</b>           | 0  | 35  | 0  |
| <b>Age 35 to 49</b>           | suppressed   | suppressed  | suppressed   |
| <b>Age 50 to 64</b>           | suppressed   | suppressed  | suppressed   |
| <b>Age 65 Years and Older</b> | 29   | 331   | 87.6   |

  

| <b>Sex assigned at birth</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|------------------------------|--|---|--|
| <b>Female</b>                | 22   | 243   | 90.5   |
| <b>Male</b>                  | 16   | 282   | 56.7   |
| <b>Unknown</b>               |  |   |  |

  

| <b>Payer Type</b> | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|-------------------|--|---|--|
| <b>Medicare</b>   | 26   | 339   | 76.7   |
| <b>Medicaid</b>   | suppressed   | suppressed  | suppressed   |
| <b>Private</b>    | suppressed   | suppressed  | suppressed   |
| <b>Self-Pay</b>   | suppressed   | suppressed  | suppressed   |
| <b>Other</b>      | suppressed   | suppressed  | suppressed   |

| <b>Preferred Language</b>        | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|----------------------------------|--|---|--|
| English Language                 | suppressed   | suppressed  | suppressed   |
| Spanish Language                 | suppressed   | suppressed  | suppressed   |
| Asian Pacific Islander Languages | suppressed   | suppressed  | suppressed   |
| Middle Eastern Languages         |  |   |  |
| American Sign Language           |  |   |  |
| Other/Unknown Languages          | suppressed   | suppressed  | suppressed   |

| <b>Disability Status</b>             | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|--------------------------------------|--|---|--|
| Does not have a disability           |  |   |  |
| Has a mobility disability            |  |   |  |
| Has a cognition disability           |  |   |  |
| Has a hearing disability             |  |   |  |
| Has a vision disability              |  |   |  |
| Has a self-care disability           |  |   |  |
| Has an independent living disability |  |   |  |

| <b>Sexual Orientation</b>  | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|----------------------------|--|---|--|
| Lesbian, gay or homosexual |  |   |  |
| Straight or heterosexual   |  |   |  |
| Bisexual                   |  |   |  |
| Something else             |  |   |  |
| Don't know                 |  |   |  |
| Not disclosed              |  |   |  |

| <b>Gender Identity</b>                               | <b>Number of in-hospital deaths that meet the inclusion/exclusion criteria</b> | <b>Number of hospital discharges that meet the inclusion/exclusion criteria</b> | <b>Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%)</b> |
|--|--|---|--|
| Female   |  |   |  |
| Female-to-male (FTM)/ transgender male/trans man     |  |   |  |
| Male   |  |   |  |
| Male-to-female (MTF)/ transgender female/trans woman |  |   |  |
| Non-conforming gender                                |  |   |  |
| Additional gender category or other                  |  |   |  |
| Not disclosed  |  |   |  |

# Death Rate among Surgical Inpatients with Serious Treatable Complications

The Death Rate among Surgical Inpatients with Serious Treatable Complications is defined as the rate of in-hospital deaths per 1,000 surgical discharges among patients ages 18-89 years old or obstetric patients with serious treatable complications. General acute care hospitals report this measure by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The corresponding AHRQ Patient Safety Indicator is 04. For more information about this indicator, please visit the following link by copying and pasting the URL into your web browser:

[https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/PSI\\_04\\_Death\\_Rate\\_among\\_Surgical\\_Inpatients\\_with\\_Serious\\_Treatable\\_Complications.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/PSI/V2023/TechSpecs/PSI_04_Death_Rate_among_Surgical_Inpatients_with_Serious_Treatable_Complications.pdf)

Number of in-hospital deaths among patients aged 18-89 years old or obstetric patients with serious treatable complications

15

Total number of surgical discharges among patients aged 18-89 years old or obstetric patients

75

Rate of in-hospital deaths per 1,000 surgical discharges, among patients aged 18-89 years old or obstetric patients with serious treatable complications

200

Table 6. Death Rate among Surgical Inpatients with Serious Treatable Complications by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                        | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|--|---|--|---|
| American Indian or Alaska Native             |   |  |   |
| Asian  | suppressed  | suppressed   | suppressed  |
| Black or African American                    | suppressed  | suppressed   | suppressed  |
| Hispanic or Latino                           | suppressed  | suppressed   | suppressed  |
| Middle Eastern or North African              |   |  |   |
| Multiracial and/or Multiethnic (two or more) |   |  |   |
| Native Hawaiian or Pacific Islander          |   |  |   |
| White  | suppressed  | suppressed   | suppressed  |

| Age                    | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|------------------------|---|--|---|
| Age < 18               |   |  |   |
| Age 18 to 34           | suppressed  | suppressed   | suppressed  |
| Age 35 to 49           | suppressed  | suppressed   | suppressed  |
| Age 50 to 64           | suppressed  | suppressed   | suppressed  |
| Age 65 Years and Older | suppressed  | suppressed   | suppressed  |

| Sex assigned at birth | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|-----------------------|---|--|---|
| Female                | suppressed  | suppressed   | suppressed  |
| Male                  | suppressed  | suppressed   | suppressed  |
| Unknown               |   |  |   |

  

| Payer Type | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|------------|---|--|---|
| Medicare   | suppressed  | suppressed   | suppressed  |
| Medicaid   | suppressed  | suppressed   | suppressed  |
| Private    | suppressed  | suppressed   | suppressed  |
| Self-Pay   | suppressed  | suppressed   | suppressed  |
| Other      |   |  |   |

  

| Preferred Language               | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|----------------------------------|---|--|---|
| English Language                 | suppressed  | suppressed   | suppressed  |
| Spanish Language                 | suppressed  | suppressed   | suppressed  |
| Asian Pacific Islander Languages | suppressed  | suppressed   | suppressed  |
| Middle Eastern Languages         | suppressed  | suppressed   | suppressed  |
| American Sign Language           |   |  |   |
| Other/Unknown Languages          |   |  |   |

  

| Disability Status                    | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|--------------------------------------|---|--|---|
| Does not have a disability           |   |  |   |
| Has a mobility disability            |   |  |   |
| Has a cognition disability           |   |  |   |
| Has a hearing disability             |   |  |   |
| Has a vision disability              |   |  |   |
| Has a self-care disability           |   |  |   |
| Has an independent living disability |   |  |   |

  

| Sexual Orientation         | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|----------------------------|---|--|---|
| Lesbian, gay or homosexual |   |  |   |
| Straight or heterosexual   |   |  |   |
| Bisexual                   |   |  |   |
| Something else             |   |  |   |
| Don't know                 |   |  |   |
| Not disclosed              |   |  |   |

| Gender Identity                                      | Number of in-hospital deaths that meet the inclusion/exclusion criteria | Number of surgical discharges that meet the inclusion/exclusion criteria | Rate of in-hospital deaths per 1,000 hospital discharges that meet the inclusion/exclusion criteria (%) |
|--|---|--|---|
| Female   |   |  |   |
| Female-to-male (FTM)/ transgender male/trans man     |   |  |   |
| Male   |   |  |   |
| Male-to-female (MTF)/ transgender female/trans woman |   |  |   |
| Non-conforming gender                                |   |  |   |
| Additional gender category or other                  |   |  |   |
| Not disclosed  |   |  |   |

## California Maternal Quality Care Collaborative (CMQCC) Core Quality Measures

There are three core quality maternal measures adopted from the California Maternal Quality Care Collaborative (CMQCC).

### CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate

The CMQCC Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate is defined as nulliparous women with a term (at least 37 weeks gestation), singleton baby in a vertex position delivered by cesarian birth. General acute care hospitals report the NTSV Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information, please visit the following link by copying and pasting the URL into your web browser:

<https://www.cmqcc.org/quality-improvement-toolkits/supporting-vaginal-birth/ntsv-cesarean-birth-measure-specifications>

Number of NTSV patients with Cesarean deliveries

310

Total number of nulliparous NTSV patients

1066

Rate of NTSV patients with Cesarean deliveries

0.291

Table 7. Nulliparous, Term, Singleton, Vertex (NTSV) Cesarean Birth Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                       | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|--|---|--------------------------------------|---|
| American Indian or Alaska Native                   | suppressed  | suppressed                           | suppressed  |
| Asian  | suppressed  | suppressed                           | suppressed  |
| Black or African American                          | suppressed  | suppressed                           | suppressed  |
| Hispanic or Latino                                 | 220   | 802                                  | 0.274   |
| Middle Eastern or North African                    |   |                                      |   |
| Multiracial and/or Multiethnic (two or more races) | suppressed  | suppressed                           | suppressed  |
| Native Hawaiian or Pacific Islander                | suppressed  | suppressed                           | suppressed  |
| White  | suppressed  | suppressed                           | suppressed  |

  

| <b>Age</b>             | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|------------------------|---|--------------------------------------|---|
| Age < 18               | suppressed  | suppressed                           | suppressed  |
| Age 18 to 29           | 187   | 713                                  | 0.262   |
| Age 30 to 39           | 113   | 313                                  | 0.361   |
| Age 40 Years and Older | suppressed  | suppressed                           | suppressed  |

  

| <b>Sex assigned at birth</b> | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|------------------------------|---|--------------------------------------|---|
| Female                       |   |                                      |   |
| Male                         |   |                                      |   |
| Unknown                      |   |                                      |   |

  

| <b>Payer Type</b> | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|-------------------|---|--------------------------------------|---|
| Medicare          | suppressed  | suppressed                           | suppressed  |
| Medicaid          | 193   | 693                                  | 0.278   |
| Private           | 100   | 319                                  | 0.313   |
| Self-Pay          | suppressed  | suppressed                           | suppressed  |
| Other             | suppressed  | suppressed                           | suppressed  |

  

| <b>Preferred Language</b>        | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|----------------------------------|---|--------------------------------------|---|
| English Language                 | suppressed  | suppressed                           | suppressed  |
| Spanish Language                 | suppressed  | suppressed                           | suppressed  |
| Asian Pacific Islander Languages | suppressed  | suppressed                           | suppressed  |
| Middle Eastern Languages         | suppressed  | suppressed                           | suppressed  |
| American Sign Language           | 0   |                                      |   |
| Other/Unknown Languages          | suppressed  | suppressed                           | suppressed  |

| <b>Disability Status</b>             | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|--------------------------------------|---|--------------------------------------|---|
| Does not have a disability           |   |                                      |   |
| Has a mobility disability            |   |                                      |   |
| Has a cognition disability           |   |                                      |   |
| Has a hearing disability             |   |                                      |   |
| Has a vision disability              |   |                                      |   |
| Has a self-care disability           |   |                                      |   |
| Has an independent living disability |   |                                      |   |

  

| <b>Sexual Orientation</b>  | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|----------------------------|---|--------------------------------------|---|
| Lesbian, gay or homosexual |   |                                      |   |
| Straight or heterosexual   |   |                                      |   |
| Bisexual                   |   |                                      |   |
| Something else             |   |                                      |   |
| Don't know                 |   |                                      |   |
| Not disclosed              |   |                                      |   |

  

| <b>Gender Identity</b>                              | <b>Number of NTSV patients with cesarean deliveries</b> | <b>Total number of NTSV patients</b> | <b>Rate of NTSV patients with Cesarean deliveries (%)</b> |
|---|---|--------------------------------------|---|
| Female  |   |                                      |   |
| Female-to-male (FTM)/transgender male/trans man     |   |                                      |   |
| Male  |   |                                      |   |
| Male-to-female (MTF)/transgender female/trans woman |   |                                      |   |
| Non-conforming gender                               |   |                                      |   |
| Additional gender category or other                 |   |                                      |   |
| Not disclosed                                       |   |                                      |   |

## CMQCC Vaginal Birth After Cesarean (VBAC) Rate

The CMQCC Vaginal Birth After Cesarean (VBAC) Rate is defined as vaginal births per 1,000 deliveries by patients with previous Cesarean deliveries. General acute care hospitals report the VBAC Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The VBAC Rate uses the specifications of AHRQ Inpatient Quality Indicator 22. For more information, please visit the following link by copying and pasting the URL into your web browser:

[https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI\\_22\\_Vaginal\\_Birth\\_After\\_Cesarean\\_\(VBAC\)\\_Delivery\\_Rate\\_Uncomplicated.pdf](https://qualityindicators.ahrq.gov/Downloads/Modules/IQI/V2023/TechSpecs/IQI_22_Vaginal_Birth_After_Cesarean_(VBAC)_Delivery_Rate_Uncomplicated.pdf)

Number of vaginal delivery among cases with previous Cesarean delivery that meet the inclusion and exclusion criteria

49

Total number of birth discharges with previous Cesarean delivery that meet the inclusion and exclusion criteria



Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries

86.4

Table 8. Vaginal Birth After Cesarean (VBAC) Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                              | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|---|---|---|--|
| <b>American Indian or Alaska Native</b>                   | suppressed  | suppressed  | suppressed   |
| <b>Asian</b>  | suppressed  | suppressed  | suppressed   |
| <b>Black or African American</b>                          | suppressed  | suppressed  | suppressed   |
| <b>Hispanic or Latino</b>                                 | suppressed  | suppressed  | suppressed   |
| <b>Middle Eastern or North African</b>                    |   |   |  |
| <b>Multiracial and/or Multiethnic (two or more races)</b> | suppressed  | suppressed  | suppressed   |
| <b>Native Hawaiian or Pacific</b>                         | suppressed  | suppressed  | suppressed   |
| <b>White</b>  | suppressed  | suppressed  | suppressed   |

  

| <b>Age</b>                    | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-------------------------------|---|---|--|
| <b>Age &lt; 18</b>            | suppressed  | suppressed  | suppressed   |
| <b>Age 18 to 29</b>           | suppressed  | suppressed  | suppressed   |
| <b>Age 30 to 39</b>           | suppressed  | suppressed  | suppressed   |
| <b>Age 40 Years and Older</b> | suppressed  | suppressed  | suppressed   |

  

| <b>Sex assigned at birth</b> | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|------------------------------|---|---|--|
| <b>Female</b>                |   |   |  |
| <b>Male</b>                  |   |   |  |
| <b>Unknown</b>               |   |   |  |

  

| <b>Payer Type</b> | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|-------------------|---|---|--|
| <b>Medicare</b>   | suppressed  | suppressed  | suppressed   |
| <b>Medicaid</b>   | suppressed  | suppressed  | suppressed   |
| <b>Private</b>    | suppressed  | suppressed  | suppressed   |
| <b>Self-Pay</b>   | suppressed  | suppressed  | suppressed   |
| <b>Other</b>      | 0   |   |  |

| <b>Preferred Language</b>        | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|----------------------------------|---|---|--|
| English Language                 | suppressed  | suppressed  | suppressed   |
| Spanish Language                 | suppressed  | suppressed  | suppressed   |
| Asian Pacific Islander Languages | suppressed  | suppressed  | suppressed   |
| Middle Eastern Languages         | suppressed  | suppressed  | suppressed   |
| American Sign Language           | 0   |   |  |
| Other/Unknown Languages          | suppressed  | suppressed  | suppressed   |

  

| <b>Disability Status</b>   | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|----------------------------|---|---|--|
| Does not have a disability |   |   |  |
| Has a mobility disability  |   |   |  |
| Has a cognition disability |   |   |  |
| Has a hearing disability   |   |   |  |
| Has a vision disability    |   |   |  |
| Has a self-care disability |   |   |  |
| Has an independent living  |   |   |  |

  

| <b>Sexual Orientation</b>  | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|----------------------------|---|---|--|
| Lesbian, gay or homosexual |   |   |  |
| Straight or heterosexual   |   |   |  |
| Bisexual                   |   |   |  |
| Something else             |   |   |  |
| Don't know                 |   |   |  |
| Not disclosed              |   |   |  |

  

| <b>Gender Identity</b>                              | <b>Number of vaginal deliveries with previous Cesarean delivery</b> | <b>Total number of birth discharges with previous Cesarean delivery</b> | <b>Rate of vaginal delivery per 1,000 deliveries by patients with previous Cesarean deliveries (%)</b> |
|---|---|---|--|
| Female  |   |   |  |
| Female-to-male (FTM)/transgender male/trans man     |   |   |  |
| Male  |   |   |  |
| Male-to-female (MTF)/transgender female/trans woman |   |   |  |
| Non-conforming gender                               |   |   |  |
| Additional gender category or                       |   |   |  |
| Not disclosed                                       |   |   |  |

## CMQCC Exclusive Breast Milk Feeding Rate

The CMQCC Exclusive Breast Milk Feeding Rate is defined as the newborns per 100 who reached at least 37 weeks of gestation (or 3000g if gestational age is missing) who received breast milk

exclusively during their stay at the hospital. Other criteria are that the newborns did not go to the neonatal intensive care unit (NICU), transfer, or die, did not reflect multiple gestation, and did not have codes for parenteral nutrition or galactosemia. General acute care hospitals report the Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. The CMQCC Exclusive Breast Milk Feeding Rate uses the Joint Commission National Quality Measure PC-05. For more information, please visit the following link by copying and pasting the URL into your web browser: <https://manual.jointcommission.org/releases/TJC2024B/MIF0170.html>

Number of newborn cases that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

1053

Total number of newborn cases born in the hospital that meet the inclusion and exclusion criteria

2712

Rate of newborn cases per 100 that were exclusively fed breast milk during their hospital stay and meet the inclusion and exclusion criteria

38.8

Table 9. Exclusive Breast Milk Feeding Rate by race and/or ethnicity, maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                              | Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria | Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria | Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%) |
|--|---|---|--|
| American Indian or Alaska Native                   | suppressed  | suppressed  | suppressed   |
| Asian  | suppressed  | suppressed  | suppressed   |
| Black or African American                          | suppressed  | suppressed  | suppressed   |
| Hispanic or Latino                                 | 818   | 2107  | 38.8   |
| Middle Eastern or North African                    |   |   |  |
| Multiracial and/or Multiethnic (two or more races) | suppressed  | suppressed  | suppressed   |
| Native Hawaiian or Pacific                         | suppressed  | suppressed  | suppressed   |
| White  | 107   | 210   | 51   |

| Age                    | Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria | Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria | Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%) |
|------------------------|---|---|--|
| Age < 18               | suppressed  | suppressed  | suppressed   |
| Age 18 to 29           | 508   | 1333  | 38.1   |
| Age 30 to 39           | 505   | 1226  | 41.2   |
| Age 40 Years and Older | suppressed  | suppressed  | suppressed   |

| <b>Sex assigned at birth</b> | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|------------------------------|--|--|---|
| <b>Female</b>                |  |  |   |
| <b>Male</b>                  |  |  |   |
| <b>Unknown</b>               |  |  |   |

  

| <b>Payer Type</b> | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-------------------|--|--|---|
| <b>Medicare</b>   | suppressed   | suppressed   | suppressed  |
| <b>Medicaid</b>   | 701  | 1926   | 36.4  |
| <b>Private</b>    | 325  | 678  | 47.9  |
| <b>Self-Pay</b>   | suppressed   | suppressed   | suppressed  |
| <b>Other</b>      | suppressed   | suppressed   | suppressed  |

  

| <b>Preferred Language</b>               | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|---|--|--|---|
| <b>English Language</b>                 | suppressed   | suppressed   | suppressed  |
| <b>Spanish Language</b>                 | suppressed   | suppressed   | suppressed  |
| <b>Asian Pacific Islander Languages</b> | suppressed   | suppressed   | suppressed  |
| <b>Middle Eastern Languages</b>         | suppressed   | suppressed   | suppressed  |
| <b>American Sign Language</b>           | 0  |  |   |
| <b>Other/Unknown Languages</b>          | suppressed   | suppressed   | suppressed  |

  

| <b>Disability Status</b>          | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|-----------------------------------|--|--|---|
| <b>Does not have a disability</b> |  |  |   |
| <b>Has a mobility disability</b>  |  |  |   |
| <b>Has a cognition disability</b> |  |  |   |
| <b>Has a hearing disability</b>   |  |  |   |
| <b>Has a vision disability</b>    |  |  |   |
| <b>Has a self-care disability</b> |  |  |   |
| <b>Has an independent living</b>  |  |  |   |

| <b>Sexual Orientation</b>  | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|----------------------------|--|--|---|
| Lesbian, gay or homosexual |  |  |   |
| Straight or heterosexual   |  |  |   |
| Bisexual                   |  |  |   |
| Something else             |  |  |   |
| Don't know                 |  |  |   |
| Not disclosed              |  |  |   |

  

| <b>Gender Identity</b>                              | <b>Number of newborn cases that were exclusively breastfed and meet inclusion/exclusion criteria</b> | <b>Total number of newborn cases born in the hospital that meet inclusion/exclusion criteria</b> | <b>Rate of newborn cases per 100 that were exclusively breastfed and met inclusion/exclusion criteria (%)</b> |
|---|--|--|---|
| Female  |  |  |   |
| Female-to-male (FTM)/transgender male/trans man     |  |  |   |
| Male  |  |  |   |
| Male-to-female (MTF)/transgender female/trans woman |  |  |   |
| Non-conforming gender                               |  |  |   |
| Additional gender category or                       |  |  |   |
| Not disclosed                                       |  |  |   |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate

General acute care hospitals are required to report several HCAI All-Cause Unplanned 30-Day Hospital Readmission Rates, which are broadly defined as the percentage of hospital-level, unplanned, all-cause readmissions after admission for eligible conditions within 30 days of hospital discharge for patients aged 18 years and older. These rates are first stratified based on any eligible condition, mental health disorders, substance use disorders, co-occurring disorders, and no behavioral health diagnosis. Then, each condition-stratified hospital readmission rate is further stratified by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity. For more information on the HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, please visit the following link by copying and pasting the URL into your web browser:

[https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions\\_ADA.pdf](https://hcai.ca.gov/wp-content/uploads/2024/10/HCAI-All-Cause-Readmission-Rate-Exclusions_ADA.pdf)

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate – Any Eligible Condition

Number of inpatient hospital admissions which occurs within 30 days of the discharge date of an eligible index admission and were 18 years or older at time of admission

1061

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

9327

Rate of hospital-level, unplanned, all-cause readmissions after admission for any eligible condition within 30 days of hospital discharge for patients aged 18 and older

11.4

Table 10. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for any eligible condition by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| Race and/or Ethnicity                              | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|--|----------------------------------|-----------------------------------|----------------------|
| American Indian or Alaska Native                   | suppressed                       | suppressed                        | suppressed           |
| Asian  | 106                              | 911                               | 11.6                 |
| Black or African American                          | 43                               | 285                               | 15.1                 |
| Hispanic or Latino                                 | 679                              | 6492                              | 10.5                 |
| Middle Eastern or North African                    |                                  |                                   |                      |
| Multiracial and/or Multiethnic (two or more races) | suppressed                       | suppressed                        | suppressed           |
| Native Hawaiian or Pacific Islander                | suppressed                       | suppressed                        | suppressed           |
| White  | 218                              | 1457                              | 15                   |

  

| Age                    | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------------------|----------------------------------|-----------------------------------|----------------------|
| Age 18 to 34           | 135                              | 2729                              | 4.9                  |
| Age 35 to 49           | 147                              | 1524                              | 9.6                  |
| Age 50 to 64           | 300                              | 1770                              | 16.9                 |
| Age 65 Years and Older | 479                              | 3304                              | 14.5                 |

  

| Sex assigned at birth | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|-----------------------|----------------------------------|-----------------------------------|----------------------|
| Female                | 575                              | 6104                              | 9.4                  |
| Male                  | 486                              | 3223                              | 15.1                 |
| Unknown               |                                  |                                   |                      |

  

| Payer Type | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|------------|----------------------------------|-----------------------------------|----------------------|
| Medicare   | 529                              | 3381                              | 15.6                 |
| Medicaid   | 430                              | 4114                              | 10.5                 |
| Private    | 94                               | 1677                              | 5.6                  |
| Self-Pay   | suppressed                       | suppressed                        | suppressed           |
| Other      | suppressed                       | suppressed                        | suppressed           |

  

| Preferred Language               | Number of inpatient readmissions | Total number of admitted patients | Readmission rate (%) |
|----------------------------------|----------------------------------|-----------------------------------|----------------------|
| English Language                 | 825                              | 7415                              | 11.1                 |
| Spanish Language                 | 195                              | 1646                              | 11.8                 |
| Asian Pacific Islander Languages | suppressed                       | suppressed                        | suppressed           |
| Middle Eastern Languages         | suppressed                       | suppressed                        | suppressed           |
| American Sign Language           | suppressed                       | suppressed                        | suppressed           |
| Other/Unknown Languages          | suppressed                       | suppressed                        | suppressed           |

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|---|--|-----------------------------|
| Does not have a disability           |   |  |                             |
| Has a mobility disability            |   |  |                             |
| Has a cognition disability           |   |  |                             |
| Has a hearing disability             |   |  |                             |
| Has a vision disability              |   |  |                             |
| Has a self-care disability           |   |  |                             |
| Has an independent living disability |   |  |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|---|--|-----------------------------|
| Lesbian, gay or homosexual |   |  |                             |
| Straight or heterosexual   |   |  |                             |
| Bisexual                   |   |  |                             |
| Something else             |   |  |                             |
| Don't know                 |   |  |                             |
| Not disclosed              |   |  |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---|---|--|-----------------------------|
| Female  |   |  |                             |
| Female-to-male (FTM)/transgender male/trans man     |   |  |                             |
| Male  |   |  |                             |
| Male-to-female (MTF)/transgender female/trans woman |   |  |                             |
| Non-conforming gender                               |   |  |                             |
| Additional gender category or other                 |   |  |                             |
| Not disclosed                                       |   |  |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Mental Health Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for mental health disorders and were 18 years or older at time of admission

90

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

580

Rate of hospital-level, unplanned, all-cause readmissions after admission for mental health disorders within 30 days of hospital discharge for patients aged 18 and older

15.5

Table 11. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for mental health disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                       | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--|---|--|-----------------------------|
| American Indian or Alaska Native                   |   |  |                             |
| Asian  | suppressed                              | suppressed                               | suppressed                  |
| Black or African American                          | suppressed                              | suppressed                               | suppressed                  |
| Hispanic or Latino                                 | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern or North African                    |   |  |                             |
| Multiracial and/or Multiethnic (two or more races) | suppressed                              | suppressed                               | suppressed                  |
| Native Hawaiian or Pacific Islander                |   |  |                             |
| White  | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Age</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------|---|--|-----------------------------|
| Age 18 to 34           | suppressed                              | suppressed                               | suppressed                  |
| Age 35 to 49           | suppressed                              | suppressed                               | suppressed                  |
| Age 50 to 64           | suppressed                              | suppressed                               | suppressed                  |
| Age 65 Years and Older | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|---|--|-----------------------------|
| Female                       | suppressed                              | suppressed                               | suppressed                  |
| Male                         | suppressed                              | suppressed                               | suppressed                  |
| Unknown                      |   |  |                             |

  

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|---|--|-----------------------------|
| Medicare          | suppressed                              | suppressed                               | suppressed                  |
| Medicaid          | suppressed                              | suppressed                               | suppressed                  |
| Private           | suppressed                              | suppressed                               | suppressed                  |
| Self-Pay          | suppressed                              | suppressed                               | suppressed                  |
| Other             | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|---|--|-----------------------------|
| English Language                 | suppressed                              | suppressed                               | suppressed                  |
| Spanish Language                 | suppressed                              | suppressed                               | suppressed                  |
| Asian Pacific Islander Languages | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern Languages         | suppressed                              | suppressed                               | suppressed                  |
| American Sign Language           |   |  |                             |
| Other/Unknown Languages          | suppressed                              | suppressed                               | suppressed                  |



| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|---|--|-----------------------------|
| Does not have a disability           |   |  |                             |
| Has a mobility disability            |   |  |                             |
| Has a cognition disability           |   |  |                             |
| Has a hearing disability             |   |  |                             |
| Has a vision disability              |   |  |                             |
| Has a self-care disability           |   |  |                             |
| Has an independent living disability |   |  |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|---|--|-----------------------------|
| Lesbian, gay or homosexual |   |  |                             |
| Straight or heterosexual   |   |  |                             |
| Bisexual                   |   |  |                             |
| Something else             |   |  |                             |
| Don't know                 |   |  |                             |
| Not disclosed              |   |  |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---|---|--|-----------------------------|
| Female  |   |  |                             |
| Female-to-male (FTM)/transgender male/trans man     |   |  |                             |
| Male  |   |  |                             |
| Male-to-female (MTF)/transgender female/trans woman |   |  |                             |
| Non-conforming gender                               |   |  |                             |
| Additional gender category or other                 |   |  |                             |
| Not disclosed                                       |   |  |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Substance Use Disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for substance use disorders and were 18 years or older at time of admission

88

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

508

Rate of hospital-level, unplanned, all-cause readmissions after admission for substance use disorders within 30 days of hospital discharge for patients aged 18 and older

17.3

Table 12. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for substance use disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                       | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--|---|--|-----------------------------|
| American Indian or Alaska Native                   |   |  |                             |
| Asian  | suppressed                              | suppressed                               | suppressed                  |
| Black or African American                          | suppressed                              | suppressed                               | suppressed                  |
| Hispanic or Latino                                 | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern or North African                    |   |  |                             |
| Multiracial and/or Multiethnic (two or more races) |   |  |                             |
| Native Hawaiian or Pacific Islander                |   |  |                             |
| White  | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Age</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------|---|--|-----------------------------|
| Age 18 to 34           | suppressed                              | suppressed                               | suppressed                  |
| Age 35 to 49           | suppressed                              | suppressed                               | suppressed                  |
| Age 50 to 64           | suppressed                              | suppressed                               | suppressed                  |
| Age 65 Years and Older | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|---|--|-----------------------------|
| Female                       | suppressed                              | suppressed                               | suppressed                  |
| Male                         | suppressed                              | suppressed                               | suppressed                  |
| Unknown                      |   |  |                             |

  

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|---|--|-----------------------------|
| Medicare          | suppressed                              | suppressed                               | suppressed                  |
| Medicaid          | suppressed                              | suppressed                               | suppressed                  |
| Private           | suppressed                              | suppressed                               | suppressed                  |
| Self-Pay          | suppressed                              | suppressed                               | suppressed                  |
| Other             | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|---|--|-----------------------------|
| English Language                 | suppressed                              | suppressed                               | suppressed                  |
| Spanish Language                 | suppressed                              | suppressed                               | suppressed                  |
| Asian Pacific Islander Languages | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern Languages         |   |  |                             |
| American Sign Language           |   |  |                             |
| Other/Unknown Languages          |   |  |                             |

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|---|--|-----------------------------|
| Does not have a disability           |   |  |                             |
| Has a mobility disability            |   |  |                             |
| Has a cognition disability           |   |  |                             |
| Has a hearing disability             |   |  |                             |
| Has a vision disability              |   |  |                             |
| Has a self-care disability           |   |  |                             |
| Has an independent living disability |   |  |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|---|--|-----------------------------|
| Lesbian, gay or homosexual |   |  |                             |
| Straight or heterosexual   |   |  |                             |
| Bisexual                   |   |  |                             |
| Something else             |   |  |                             |
| Don't know                 |   |  |                             |
| Not disclosed              |   |  |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---|---|--|-----------------------------|
| Female  |   |  |                             |
| Female-to-male (FTM)/transgender male/trans man     |   |  |                             |
| Male  |   |  |                             |
| Male-to-female (MTF)/transgender female/trans woman |   |  |                             |
| Non-conforming gender                               |   |  |                             |
| Additional gender category or other                 |   |  |                             |
| Not disclosed                                       |   |  |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - Co-occurring disorders

Number of inpatient hospital admissions which occurs within 30 days of the discharge date for co-occurring disorders and were 18 years or older at time of admission

26

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

106

Rate of hospital-level, unplanned, all-cause readmissions after admission for co-occurring disorders within 30 days of hospital discharge for patients aged 18 and older

24.5

Table 13. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate for co-occurring disorders by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                       | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--|---|--|-----------------------------|
| American Indian or Alaska Native                   |   |  |                             |
| Asian  | suppressed                              | suppressed                               | suppressed                  |
| Black or African American                          | suppressed                              | suppressed                               | suppressed                  |
| Hispanic or Latino                                 | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern or North African                    |   |  |                             |
| Multiracial and/or Multiethnic (two or more races) |   |  |                             |
| Native Hawaiian or Pacific Islander                | suppressed                              | suppressed                               | suppressed                  |
| White  | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Age</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------|---|--|-----------------------------|
| Age 18 to 34           | suppressed                              | suppressed                               | suppressed                  |
| Age 35 to 49           | suppressed                              | suppressed                               | suppressed                  |
| Age 50 to 64           | suppressed                              | suppressed                               | suppressed                  |
| Age 65 Years and Older | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|---|--|-----------------------------|
| Female                       | suppressed                              | suppressed                               | suppressed                  |
| Male                         | suppressed                              | suppressed                               | suppressed                  |
| Unknown                      |   |  |                             |

  

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|---|--|-----------------------------|
| Medicare          | suppressed                              | suppressed                               | suppressed                  |
| Medicaid          | suppressed                              | suppressed                               | suppressed                  |
| Private           | suppressed                              | suppressed                               | suppressed                  |
| Self-Pay          | suppressed                              | suppressed                               | suppressed                  |
| Other             | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|---|--|-----------------------------|
| English Language                 | suppressed                              | suppressed                               | suppressed                  |
| Spanish Language                 | suppressed                              | suppressed                               | suppressed                  |
| Asian Pacific Islander Languages |   |  |                             |
| Middle Eastern Languages         |   |  |                             |
| American Sign Language           |   |  |                             |
| Other/Unknown Languages          |   |  |                             |

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|---|--|-----------------------------|
| Does not have a disability           |   |  |                             |
| Has a mobility disability            |   |  |                             |
| Has a cognition disability           |   |  |                             |
| Has a hearing disability             |   |  |                             |
| Has a vision disability              |   |  |                             |
| Has a self-care disability           |   |  |                             |
| Has an independent living disability |   |  |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|---|--|-----------------------------|
| Lesbian, gay or homosexual |   |  |                             |
| Straight or heterosexual   |   |  |                             |
| Bisexual                   |   |  |                             |
| Something else             |   |  |                             |
| Don't know                 |   |  |                             |
| Not disclosed              |   |  |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---|---|--|-----------------------------|
| Female  |   |  |                             |
| Female-to-male (FTM)/transgender male/trans man     |   |  |                             |
| Male  |   |  |                             |
| Male-to-female (MTF)/transgender female/trans woman |   |  |                             |
| Non-conforming gender                               |   |  |                             |
| Additional gender category or other                 |   |  |                             |
| Not disclosed                                       |   |  |                             |

## HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate - No Behavioral Health Diagnosis

Number of inpatient hospital admissions which occurs within 30 days of the discharge date with no behavioral diagnosis and were 18 years or older at time of admission

857

Total number of patients who were admitted to the general acute care hospital and were 18 years or older at time of admission

8133

Rate of hospital-level, unplanned, all-cause readmissions after admission with no behavioral diagnosis within 30 days of hospital discharge for patients aged 18 and older

10.5

Table 14. HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate with No Behavioral Diagnosis by race and/or ethnicity, non-maternal age categories, sex, payer type, preferred language, disability status, sexual orientation, and gender identity.

| <b>Race and/or Ethnicity</b>                       | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--|---|--|-----------------------------|
| American Indian or Alaska Native                   | suppressed                              | suppressed                               | suppressed                  |
| Asian  | suppressed                              | suppressed                               | suppressed                  |
| Black or African American                          | suppressed                              | suppressed                               | suppressed                  |
| Hispanic or Latino                                 | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern or North African                    |   |  |                             |
| Multiracial and/or Multiethnic (two or more races) | suppressed                              | suppressed                               | suppressed                  |
| Native Hawaiian or Pacific Islander                | suppressed                              | suppressed                               | suppressed                  |
| White  | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Age</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------|---|--|-----------------------------|
| Age 18 to 34           | suppressed                              | suppressed                               | suppressed                  |
| Age 35 to 49           | suppressed                              | suppressed                               | suppressed                  |
| Age 50 to 64           | suppressed                              | suppressed                               | suppressed                  |
| Age 65 Years and Older | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Sex assigned at birth</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|------------------------------|---|--|-----------------------------|
| Female                       | 481                                     | 5547                                     | 8.7                         |
| Male                         | 376                                     | 2586                                     | 14.5                        |
| Unknown                      |   |  |                             |

  

| <b>Payer Type</b> | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|-------------------|---|--|-----------------------------|
| Medicare          | suppressed                              | suppressed                               | suppressed                  |
| Medicaid          | suppressed                              | suppressed                               | suppressed                  |
| Private           | suppressed                              | suppressed                               | suppressed                  |
| Self-Pay          | suppressed                              | suppressed                               | suppressed                  |
| Other             | suppressed                              | suppressed                               | suppressed                  |

  

| <b>Preferred Language</b>        | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------------|---|--|-----------------------------|
| English Language                 | suppressed                              | suppressed                               | suppressed                  |
| Spanish Language                 | suppressed                              | suppressed                               | suppressed                  |
| Asian Pacific Islander Languages | suppressed                              | suppressed                               | suppressed                  |
| Middle Eastern Languages         | suppressed                              | suppressed                               | suppressed                  |
| American Sign Language           | suppressed                              | suppressed                               | suppressed                  |
| Other/Unknown Languages          | suppressed                              | suppressed                               | suppressed                  |

| <b>Disability Status</b>             | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|--------------------------------------|---|--|-----------------------------|
| Does not have a disability           |   |  |                             |
| Has a mobility disability            |   |  |                             |
| Has a cognition disability           |   |  |                             |
| Has a hearing disability             |   |  |                             |
| Has a vision disability              |   |  |                             |
| Has a self-care disability           |   |  |                             |
| Has an independent living disability |   |  |                             |

  

| <b>Sexual Orientation</b>  | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|----------------------------|---|--|-----------------------------|
| Lesbian, gay or homosexual |   |  |                             |
| Straight or heterosexual   |   |  |                             |
| Bisexual                   |   |  |                             |
| Something else             |   |  |                             |
| Don't know                 |   |  |                             |
| Not disclosed              |   |  |                             |

  

| <b>Gender Identity</b>                              | <b>Number of inpatient readmissions</b> | <b>Total number of admitted patients</b> | <b>Readmission rate (%)</b> |
|---|---|--|-----------------------------|
| Female  |   |  |                             |
| Female-to-male (FTM)/transgender male/trans man     |   |  |                             |
| Male  |   |  |                             |
| Male-to-female (MTF)/transgender female/trans woman |   |  |                             |
| Non-conforming gender                               |   |  |                             |
| Additional gender category or other                 |   |  |                             |
| Not disclosed                                       |   |  |                             |

## Health Equity Plan

All general acute care hospitals report a health equity plan that identifies the top 10 disparities and a written plan to address them.

## Top 10 Disparities

Disparities for each hospital equity measure are identified by comparing the rate ratios by stratification groups. Rate ratios are calculated differently for measures with preferred low rates and those with preferred high rates. Rate ratios are calculated after applying the California Health and Human Services Agency's "Data De-Identification Guidelines (DDG)," dated September 23, 2016.

Table 15. Top 10 disparities and their rate ratio values.

| Measures  | Stratifications                   | Stratification Group      | Stratification Rate | Reference Group    | Reference Rate | Rate Ratio |
|---|-----------------------------------|---------------------------|---------------------|--------------------|----------------|------------|
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Age (excluding maternal measures) | 50 to 64                  | 16.9                | 18 to 34           | 4.9            | 3.4        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Age (excluding maternal measures) | 65 and older              | 14.5                | 18 to 34           | 4.9            | 2.9        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Expected Payor                    | Medicare                  | 15.6                | Private            | 5.6            | 2.8        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Age (excluding maternal measures) | 35 to 49                  | 9.6                 | 18 to 34           | 4.9            | 1.9        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Expected Payor                    | Medicaid                  | 10.5                | Private            | 5.6            | 1.9        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate, stratified by behavioral health diagnosis (No Behavioral Health Diagnosis) | Sex Assigned at Birth             | Male                      | 14.5                | Female             | 8.7            | 1.7        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Sex Assigned at Birth             | Male                      | 15.1                | Female             | 9.4            | 1.6        |
| Agency for Healthcare Research and Quality (AHRQ) Quality Indicator Pneumonia Mortality   | Sex Assigned at Birth             | Female                    | 90.5                | Male               | 56.7           | 1.6        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Race and/or Ethnicity             | Black or African American | 15.1                | Hispanic or Latino | 10.5           | 1.4        |
| HCAI All-Cause Unplanned 30-Day Hospital Readmission Rate   | Race and/or Ethnicity             | White                     | 15.0                | Hispanic or Latino | 10.5           | 1.4        |

#### Plan to address disparities identified in the data

Emanate Health is committed to reducing readmission rates especially for populations experiencing health disparities. Of the top ten disparities identified for Emanate Health Queen of the Valley Hospital (QVH), nine are related to readmissions. Patients aged 35 and greater readmit at a greater frequency than the reference group of patients less than 35 years of age. White and Black patients have a higher readmission rate than the Hispanic reference group. Males and males with a behavioral health diagnosis readmit at a higher rate than Females. Finally, patients with federal health insurance have a higher readmission rate than the private pay reference group. In an effort to close this gap, Emanate Health is building a program that concurrently manages patients with identified disparities in-house and following-up with post-discharge education and follow up. Reducing avoidable 30-day readmissions among this population requires a coordinated, multidisciplinary approach that emphasizes risk identification, transitional care, and engagement with community facilities. The readmission reduction program is part of the quality assessment and performance improvement plan. Using a data-driven approach, readmissions for patients with disparities are evaluated for trends and opportunities for improvement. Rapid cycle improvement models along with Robust Process Improvement tools and methods are used to develop action plans and deliver results. The goal of this scope of work is to reduce 30-day hospital readmission rates for patients who are managed by the readmission reduction program by ten percent within two years of program implementation.ð

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In addition, pneumonia remains one of the leading causes of hospitalization and mortality in the United States, especially among older adults and patients with multiple comorbidities. At QVH, female patients show an increased 30-day pneumonia mortality rate when compared to the male



reference group. Pneumonia mortality rates are evaluated as part of the organizations quality assessment and performance improvement plan. Ongoing pneumonia and sepsis mortality improvement work is conducted by a multi-disciplinary team consisting of representatives from the medical staff, pharmacy, nursing, infection control, the emergency department, and performance improvement. Using a data-driven approach, mortalities are evaluated for trends and opportunities for reduction. Rapid cycle improvement models along with Robust Process Improvement tools and methods are used to develop action plans and deliver results. The primary goal is to decrease avoidable female pneumonia 30-day mortalities by five percent over the next year.

## **Performance in the priority area**

General acute care hospitals are required to provide hospital equity plans that address the top 10 disparities by identifying population impact and providing measurable objectives and specific timeframes. For each disparity, hospital equity plans will address performance across priority areas: person-centered care, patient safety, addressing patient social drivers of health, effective treatment, care coordination, and access to care.

### **Person-centered care**

Emanate Health prioritizes the individual needs, values, and preferences of patients while ensuring they remain active participants in their own care. It goes beyond treating an illness to treating the whole person by recognizing the importance of respect, dignity, and open communication. This is accomplished through our Building Connections program. Emanate Health practices the philosophy of Taking the best of who we are and connecting with the best in the people we serve. Through this program, staff and providers are trained to be present when engaging with patients and families, to suspend judgment, so the partnership between the care provider and patient remains open and productive, and to make a connection for a meaningful patient experience. To obtain personal care goals, patients are asked, What matters most to you, upon admission. This is documented in the admission assessment. Nurses ask the patient, What is your priority during our time together, when they perform the physical assessment each shift. Care Plans are then tailored to meet the unique goals of each patient. In addition, leadership rounds in the nursing units to gather feedback from patients and families on their care and treatment. To ensure understanding, patient education is provided in their preferred languages and interpreter services are available in-person or via telephone. On-site Chaplain provides spiritual and emotional support for patients and family. Online patient education and classes are offered for those who may be unable to participate in-person for the Diabetes, Cancer, Stroke and other various support groups.

### **Patient safety**

Patient safety is embedded in the Emanate Health mission, Emanate Health exists to help keep people well in body, mind and spirit by providing quality healthcare services in a safe, compassionate environment. The strong focus on patient safety is demonstrated by the many initiatives and programs throughout the organization. Staff and providers practice, see something, say something, and are encouraged to report issues immediately via the electronic reporting system. Entries from the reporting system are evaluated as part of the quality assessment and performance improvement plan. In addition, staff are surveyed about their perception of the patient safety culture each year. The results of this survey are used for education and process improvement initiatives across all service lines. Most recently, Emanate Health has participated in a Safety Learning Collaborative hosted by the Institute for Safe Medication Practices. With the adoption of the CMS Patient Safety Structural Measure, the recommendations from the President's Council of Advisors on Science and Technology, and the momentum built upon the National Action Plan to Advance Patient Safety, there is a greater focus than ever on partnering with patients, families, and

caregivers in efforts to eliminate preventable harm. During the five-month collaborative, subject matter experts and peers worked together to identify and apply strategies for success. Emanate Health benefited from gaining access to educational content related to patient reported outcomes, patient reported safety concerns, and learning about different approaches to patient and family involvement in quality improvement and solution making. Safe table discussions were held among healthcare professionals and patient advocates where experiences related to implementing change were shared. A framework of performance improvement tools and resources were made available to help teams develop improvement projects. As an outcome of this collaborative, Emanate Health is developing a Care for the Caregiver Program to address staff well-being after a safety incident occurs. This program provides guidance to leadership at the unit-level as to how to debrief with staff, with a focus on staff well-being and building an open and supportive environment for improving safety. Emanate Health is dedicated to patient safety and will continue to strive to meet zero harm.

#### Addressing patient social drivers of health

Addressing patient social determinants of health is a priority for Emanate Health. Regulatory initiatives provide information for the patient population and methods in which we can identify disparities in their care as a result of socioeconomic factors. All inpatients are screened upon admission using the Social Determinants of Health (SDOH) tool developed and recommended by the Centers for Medicare and Medicaid Services (CMS). This tool allows for identification of patients who may be experiencing insecurities with food, housing, utility, transportation and interpersonal safety. Social Services and Case Management teams are consulted when a positive identification is made to assist in addressing the disparities. The Care Coordination team works with patients to match them with appropriate resources in the community and provides referrals for the patient prior to discharge. Evaluating and addressing social determinants of health are part of the quality assessment and performance improvement plan. Using a data-driven approach, disparities are evaluated for trends and opportunities for improvement. Rapid cycle improvement models along with Robust Process Improvement tools and methods are used by the organization to develop action plans and deliver results. For example, food insecurity and its relationship to readmissions was identified as an opportunity within the patient population. A team led by registered dietitians examined the prevalence of food insecurity and malnutrition in the inpatient population, recognizing that these conditions lead to increased readmissions and decreased quality of life. The team implemented several improvements resulting in a statistically significant reduction in readmissions for patients identifying as food insecure. Other initiatives include provider and staff educational trainings on cultural diversity for the patient population. Organizational metrics are presented stratified by race, ethnicity, sexual orientation, age, preferred language, education level, and financial class. Reporting outcome metrics in the manner provides early identification of disparities, allowing leadership to actively identify areas for improvement. Through these efforts, Emanate Health plays a role in addressing health disparities in the community.

### **Performance in the priority area continued**

Performance across all of the following priority areas.

#### Effective treatment

Emanate Health evaluates and monitors the success of its strategies related to delivering safe and effective treatment. Each year, priority areas for the quality assessment and performance improvement program are identified by the Board of Directors. Through the Robust Process Improvement framework, multidisciplinary teams are formed to research and improve processes and outcomes identified by the Board. Improved results are sustained with routine monitoring and feedback which provide accountability. Examples of ongoing monitoring include metrics related to

readmissions, surgical complications, maternal and fetal complications, infections, mortality, and timely treatment in the emergency room. Emanate Health continues to lead in the delivery of high quality and effective care to our stroke and arthroplasty patients as demonstrated by DNV certification as a Center of Excellence in Stroke Management and Center of Excellence in Total Hip and Total Knee Replacement. We participate in national registries such as the California Maternal Quality Care Collaborative (CMQCC), American Joint Replacement Registry (AJRR), STS Adult Cardiac Registry, and National Database of Nursing Quality Indicators (NDNQI). These registries provide access to national benchmarks that are used for gauging performance against similar organizations. Gaps are identified in performance and teams quickly convene to address opportunities for improvement. An example of this is the implementation of a pilot readmissions program. Readmissions data showed higher rates when compared to national and state benchmarks for COPD and pneumonia patients. As a result, the Readmissions Prevention Program has been developed to focus on post-discharge follow-up. Lastly, Emanate Health has invested resources and time to further enhance its peer review process. This includes revamping policies and procedures to support a more robust and meaningful peer review process. Cases are thoroughly reviewed and learnings shared. Through these efforts, patients continue to experience effective and safe treatment.

### Care coordination

Care coordination is a cornerstone in the care provided at Emanate Health. The patient electronic health record is used to document and share information among all providers and caregivers, allowing for streamlined communication. The health record is a repository for assessments, diagnosis, and treatment plans for all clinicians caring for the patient. When a need is identified for the patient, a request for consultation is made to the Case Management team to visit the patient and coordinate the delivery of resources and referrals. Many times the needs of the patient are complex and reach beyond the four walls of the hospital. As such, our Social Workers and Case Management teams are proactively involved in discharge planning as early as the first day of hospital admission. The electronic health care portal allows information to be shared instantly with the primary care provider upon admission and discharge, contingent on patient approval to have this information made available. Post-discharge care is coordinated with external entities such as home health, skilled nursing facilities (SNF), and other community based organizations. Nurses and Providers call patients post-discharge to answer questions and check to see how the patient is recovering. In addition, the Readmission Reduction Program conducts weekly follow-up calls during the month following discharge for patients with identified disparities. This program provides increased communication and coordination with SNFs as we partner in addressing patient needs and to avoid an unplanned readmission.

### Access to care

Emanate Health is an integral partner in elevating our communities health. The organization is comprised of three hospitals totaling 625 beds and more than 20 ambulatory sites. Emanate serves nearly 1 million people in the Los Angeles County San Gabriel Valley. Emanate Health facilities provide high quality care in areas of stroke management as a DNV certified Primary Stroke Center, orthopedic procedures as a DNV certified Orthopedic Center of Excellence, cardiac care as a STEMI receiving center in Los Angeles County, maternal and child health, and cancer treatment that allows residents to receive care in the comfort of their own community. Partnerships with tertiary care facilities allows Emanate Health to gain access to subspecialists and transfer patients to higher level of care, as needed. Over the next year, a significant expansion of the Emergency Department at the Queen of the Valley Hospital campus is taking place. The total number of emergency room beds will increase to 60, which will allow quicker access to evaluation and treatment. Emanate offers access to over 1,000 expert physicians along with community outreach resources such as the, Ask the Doctor, series. In this virtual series, topics such as orthopedic treatment and stroke

management are discussed with expert physicians who answer questions from patients and the community. Emanate Health also participates in and hosts community events. Lastly, Emanate Health conducts a Community Needs Assessment. This assessment provides information on the composition of the community and projected needs in the upcoming years based on census and other socioeconomic indicators. This information is used to plan ways in which the care and resources offered to patients can be improved, as well as, identify partnerships in the community that may assist in financial support, transportation, and nutrition.

## **Methodology Guidelines**

Did the hospital follow the methodology in the Measures Submission Guide? (Y/N)

Y